

Reply CRS940 Version 2.00 Driver Installation

Getting Started:

Choose from the following options before connecting the Base unit to the PC:

- A. **Update existing CRS940 Drivers**
 1. Open the **Add or Remove Programs** from the **Control Panel**.
 2. In the list of applications, locate the line that says: **Fleetwood (FTDI) USB Serial Converter Drivers**. If it says **Fleetwood Reply CRS940 Base Drivers 2.00**, you have the latest driver and proceed to **Part B**.
 3. Removing this driver is what prompts the user to locate a new driver when a CRS940 is reconnected. Please note that removing the driver may require some FTDI driver devices to be reinstalled later. Fleetwood Driver Version 2.00 prevents this issue from happening in the future.
 4. Proceed to **Part C** or **Part D**.
- B. **Add drivers to another USB port**
 1. Connect the Base to a USB port on the PC.
 2. The 'Found New Hardware Wizard' dialog box will pop up.
 3. If prompted about connecting to Windows Update, select the item 'No, not this time' and click Next (Figure 1).
 4. Select 'Install the software automatically' and click Next (Figure 2).
 5. Proceed to **Completing the Installation**.
- C. **Install drivers from CD**
 1. Insert the CD into the drive.
 2. Connect the Base to a USB port on the PC.
 3. The 'Found New Hardware Wizard' dialog box will pop up.
 4. If prompted about connecting to Windows Update, select the item 'No, not this time' and click Next (Figure 1).
 5. Select 'Install the software automatically' and click Next (Figure 2).
 6. Proceed to **Completing the Installation**.
- D. **Install Drivers stored on Local Drive (Folder)**
 1. Unzip the compressed folder to a location on the hard drive.
 2. Connect the Base to a USB port on the PC.
 3. The 'Found New Hardware Wizard' dialog box will pop up.
 4. If prompted about connecting to Windows Update, select the item 'No, not this time' and click Next (Figure 1).
 5. Select 'Install from a list or specific location' and click Next (Figure 2).
 6. Check the box for 'Include this location in the search:' and click Browse (Figure 3).
 7. Navigate to the location of the unzipped folder from step 1 and click OK.
 8. Click Next.
 9. Proceed to **Completing the Installation**.

Completing the Installation:

1. Click 'Continue Anyway' if prompted (Figure 4).
2. Click Finish.
3. If this is the first time through these steps, you just finished the installation for the 'USB Serial Converter'. The installation is NOT finished. The 'USB Serial Port' driver will now install.
4. When the Found New Hardware Wizard appears, follow the same steps above again to complete USB Serial Port driver installation.

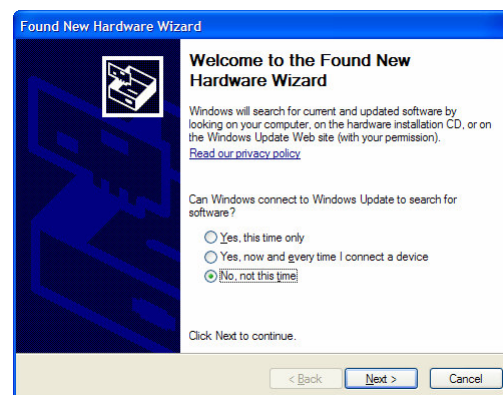


Figure 1 Windows Update

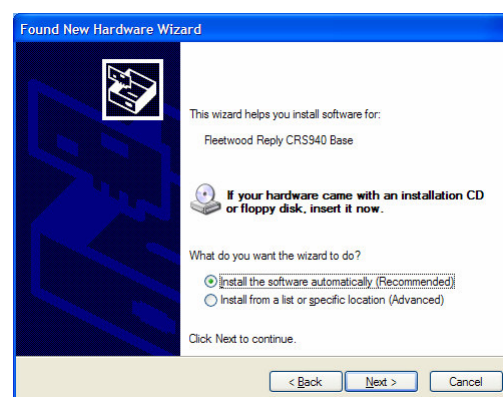


Figure 2 Wizard Behavior

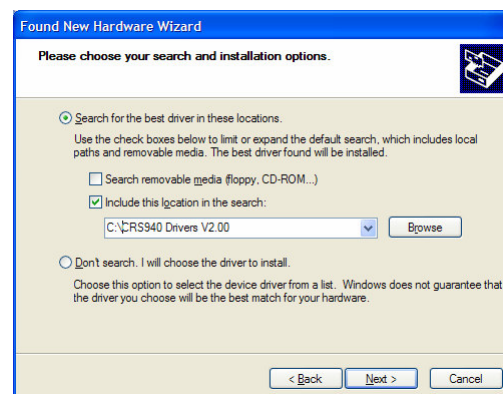


Figure 3 Search Locations



Figure 4 Windows Logo Testing